

**EnergyNorth Natural Gas, Inc. d/b/a National Grid NH**  
**Quarterly Report**  
**Residential Low Income Assistance Program (RLIAP)**  
**2011-12 Discounted 60%**

													Summary		
	Nov-11 (1)	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Actual/ Projected Total To Date (3)	Original Projection (4)	Variance
<b>Customer Count</b>															
Actual / Projected No. of Customers	Actual	Actual	Actual	Actual	Actual	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Average		
LIHEAP	4	4	3,448	4,004	4,570	6,408	6,408	6,408	6,408	6,408	6,408	6,408	4,741	6,382	1642
Non-LIHEAP	315	322	234	228	232	143	143	143	143	143	143	143	194	169	-25
Total	(a) 319	326	3,682	4,232	4,802	6,551	6,551	6,551	6,551	6,551	6,551	6,551	4,935	6,551	1,616
<b>RLIAP Recoveries</b>															
Actual / Projected															
Therm Sales	10,195,273	14,469,371	21,154,186	21,484,340	19,742,635	18,930,889	12,146,742	8,100,878	5,923,019	5,309,899	5,734,298	6,796,324	149,987,853	163,588,592	13,600,740
RLIAP Rate Per Therm	\$ 0.0110	\$ 0.0092	\$ 0.0092	\$ 0.0092	\$ 0.0092	\$ 0.0092	\$ 0.0092	\$ 0.0092	\$ 0.0092	\$ 0.0092	\$ 0.0092	\$ 0.0092	\$ 0.0092	\$ 0.0092	
Total	\$ 112,269	\$ 133,118	\$ 194,619	\$ 197,656	\$ 181,632	\$ 173,246	\$ 111,161	\$ 74,135	\$ 54,204	\$ 48,593	\$ 52,477	\$ 62,196	\$ 1,395,307	\$ 1,497,079	\$ 101,772
<b>Program Costs</b>															
Actual / Projected Costs															
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin.	(b) 0												0	8,600	8,600
Education	0												0	0	0
Prior Period Ending Balance	(c) (339,001)												(339,001)	(288,867)	50,134
Other (incl. Reporting Costs)	(d) (1,029)	(1,366)	(1,508)	(1,439)	(1,606)	(1,548)	(1,583)	(1,496)	(1,464)	(1,363)	(1,220)	(1,164)	(16,785)	(11,202)	5,583
Discounts LIHEAP	251	100	205,163	145,762	170,698	179,656	112,830	97,985	88,587	86,647	86,894	96,637	1,271,211	1,742,408	471,197
Discounts Non-LIHEAP	19,789	8,034	13,923	8,300	8,666	4,009	2,518	2,187	1,977	1,934	1,939	2,157	75,432	46,140	(29,292)
Total Costs	(e) \$ (319,989)	\$ 6,769	\$ 217,578	\$ 152,623	\$ 177,758	\$ 182,118	\$ 113,765	\$ 98,676	\$ 89,100	\$ 87,218	\$ 87,613	\$ 97,630	\$ 990,857	\$ 1,497,079	\$ 506,222
<b>Avg Monthly Residential Customer Bill</b>	\$ 63.05	\$ 112.61	\$ 102.79	\$ 133.99	\$ 127.38	\$ 140.43	\$ 71.43	\$ 52.87	\$ 41.13	\$ 38.89	\$ 39.15	\$ 51.19	\$ 974.91	\$ 1,197.22	\$ 222.31
<b>Avg Monthly Residential Low Income Customer Bill</b>	\$ 46.45	\$ 88.23	\$ 79.76	\$ 106.29	\$ 100.64	\$ 112.39	\$ 53.82	\$ 37.58	\$ 27.30	\$ 25.37	\$ 25.59	\$ 36.11	\$ 739.53	\$ 924.20	\$ 184.67
<b>Avg Monthly RLIAP Customer Discount</b>	\$ 16.59	\$ 24.38	\$ 23.04	\$ 27.70	\$ 26.75	\$ 28.04	\$ 17.61	\$ 15.29	\$ 13.82	\$ 13.52	\$ 13.56	\$ 15.08	\$ 235.38	\$ 273.02	\$ 37.64
<b>Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill</b>	26%	22%	22%	21%	21%	20%	25%	29%	34%	35%	35%	29%	24%	23%	
<b>Gross Monthly Revenues (2)</b>	\$ 11,537,301	\$ 17,297,442	\$ 20,110,046	\$ 16,572,580	\$ 12,571,640	\$ 11,302,847	\$ 10,010,956	\$ 6,468,815	\$ 5,251,983	\$ 6,023,417	\$ 5,096,652	\$ 7,484,474	\$ 129,728,153	\$ 150,202,524	\$ 20,474,371
<b>Total Costs as a percent of Gross Monthly Revenues</b>	-2.77%	0.04%	1.08%	0.92%	1.41%	1.61%	1.14%	1.53%	1.70%	1.45%	1.72%	1.30%	0.76%	1.00%	

(1) Please specify deferred costs incurred prior to November by cost component. Note: the effective date for RLIAP discounts is November 1, 2005; hence, there should no RLIAP discounts prior to November 1, 2005.

(2) Gross Monthly Revenues reflects Account Number 1501, Operating Revenues - Gas, as recorded on Table 40, Income Statement in the Annual Report.

(3) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.

(4) See RLIAP Projection on page 112 of the 2011-12 Cost of Gas Filing, DG 11-192, filed on September 1, 2011.

(a) The actual number of customers provided for this report are the number of registered customers as of the end of the month.

(b) Actual administrative costs consists of bill inserts and advertising.

(c) The Prior Year 2010-11 Account 175.39 under/(over) ending balance.

(d) Account 175.39 monthly interest on under/(over) balance.

(e) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.